MD WEB

Terms of Sale Send Module V1.3

User Manual

20/01/2017

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Contact

For any inquires, question, help during installation, troubleshooting or new features, feel free to contact us through the PrestaShop's Addons website.

Content

The supplied .ZIP file contains the module folder ‘mdtossend’. That folder contains subfolders and files.

Installing the module

This module is compatible with the standard module installation in Prestashop. Copy the ‘mdtossend’ folder to the ‘modules’ folder of your shop, or upload the zipfile by pressing the 'Add new Module' button in the Modules tab of your back-office.

. If you encounter some errors, please take the following steps.

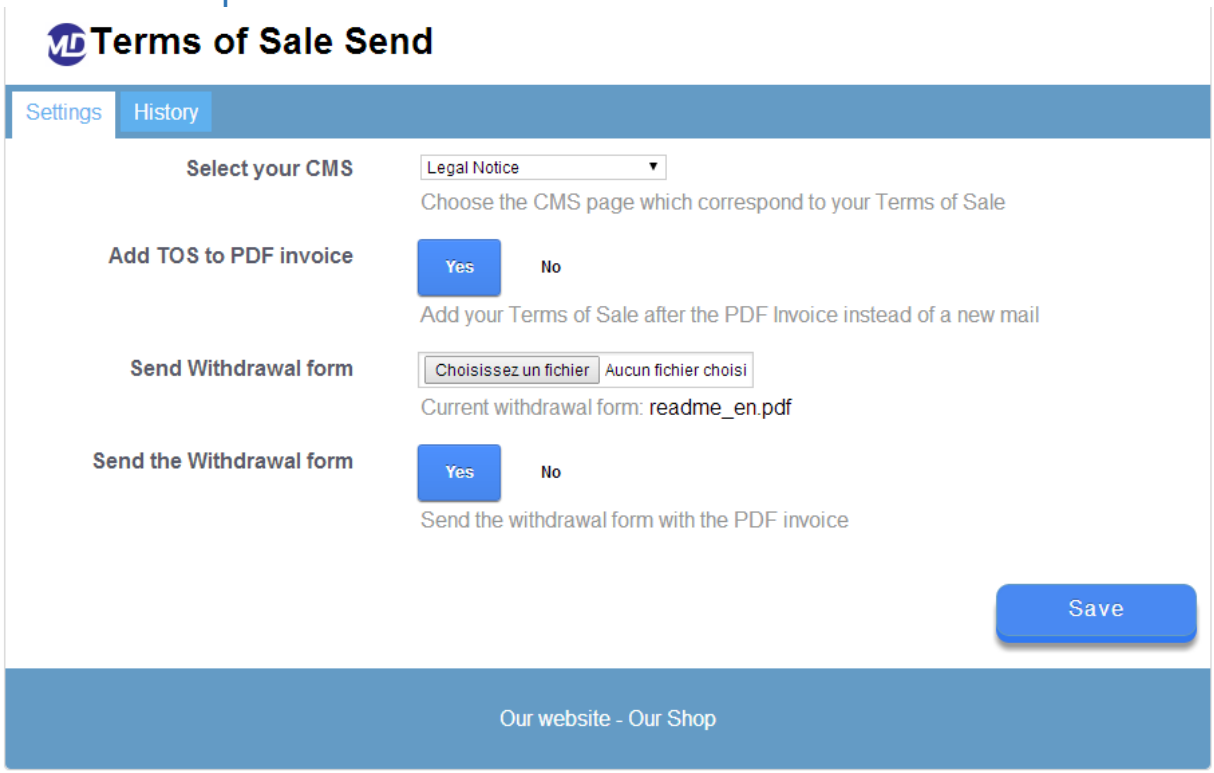
1) Ajust **write permissions** to allow writing in these folders:

- /override/classes/
- /modules/mdtossend/install/

2) Try installing again. If it fails again, please contact us.

You can then install it from the modules list by pressing the 'Install' button.

Module setup



1. MODULE SETUP

In the Modules tab of your back-office, look for « Terms of Sale Send » and click on « Configure » to open the module setup page.

Select CMS page

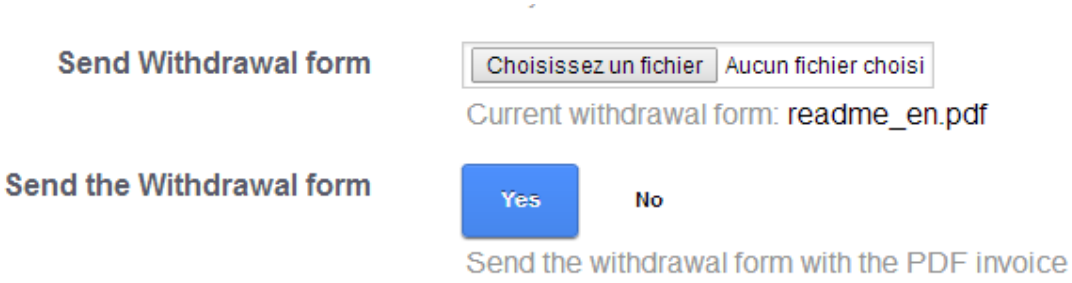
To ensure the automatic PDF export of your terms of sale every time you modify them, select the correct CMS page in the list (see above : here we select 'Terms and conditions of use' and click on 'Select'). When clicking on the 'Select' button, a first PDF export is generated, with the time and date of the generation at the top of the document, and a new export will be generated everytime you go to the CMS page of your back office and modify the selected CMS page. This ensures the sent to your customers contains the same terms of sale as the one displayed on your site at the time of the order.

Add terms and confitions to the PDF invoice

Option only available for Prestashop 1.5 and later versions.

You can directly add your terms of sale in the PDF invoice. This will not send additional mail when the order confirmation.

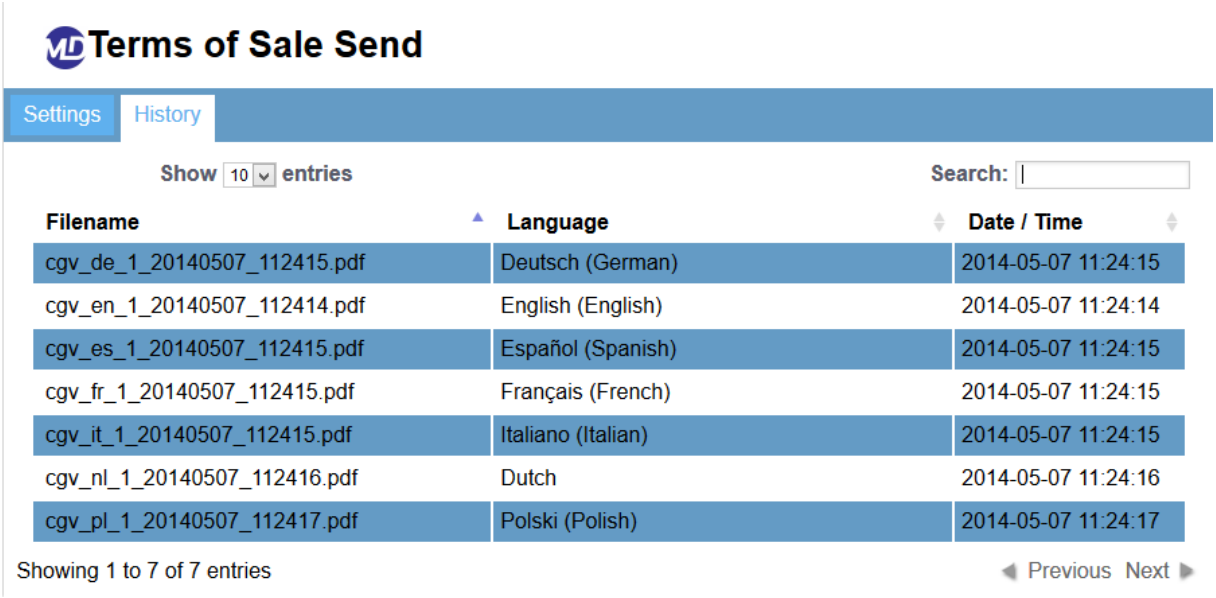
Send the withdrawal form



Now you can upload your withdrawal form in PDF format to send with your terms and conditions.

Terms of Sale History

You can easily access the previously generated files by clicking the History tab.



2. TERMS OF SALE HISTORY

Displayed files can be ordered by filename, language or time and date by clicking the header of the corresponding column. You may also use the searchbox to look for a specific file by typing its name, language or date.

Automatic e-mail to customers

Once the module setup is complete, an e-mail will be sent for each order made on your website, to the customer ordering, containing the most updated version of your terms of sale.

Troubleshooting

« Directory is not writable. Please check the folder permissions »

This error may appear during module setup. To fix it, adjust the write permissions for the « /modules/mdtossend/pdf » folder.

Could not insert in the database

You'll encounter this error if the file history can't be written to the database. Ensure your installation of Prestashop is working properly.

If you encounter any other error, please contact us for help.

The PDF of the TOS is not present in the order confirmation

If in the configuration of the module you selected "ToS on Invoice", this is quite normal.

Otherwise, delete the file “**class_index.php**" which is located in the "**cache**" folder at the root of your version for Prestashop versions less than 1.7 and in the "**app/cache/prod**" folder for Prestashop 1.7 and above.

If this problem persists, do not hesitate to contact us.